





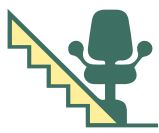


# POWER CUT? CALL 105

We ensure the power network of poles and pylons, cables, wires and substations delivers electricity to homes and businesses around-the-clock.

## Top tips:

- |   |   |  |
|---|---|--|
| <p><b>1</b> Check you have a phone available that will work in a power cut – digital or cordless ones may not work.</p>    | <p><b>2</b> Keep a battery/solar charger handy so that you can recharge your smart phone or tablet and follow updates on social media.</p>  | <p><b>3</b> Keep our telephone number handy or save it into your mobile phone (105 or 0800 6783 105) and advice.</p>  |
| <p><b>4</b> Have things like a torch or lantern ready (it's best not to use candles or paraffin lights).</p>   | <p><b>5</b> Protect sensitive electrical equipment such as computers with a surge protector plug.</p>                                     | <p><b>6</b> Keep a wind-up/battery/solar radio ready so you can listen to local radio updates.</p>                  |
| <p><b>7</b> If you have a mains operated stair lift, check to see if there is a manual release handle that can be used to return it safely to the ground level if it stops working.</p>  |   |  |

If you have a power cut, call **105** or **0800 6783 105**



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